

PET POLICIES AND OWNER'S RESPONSIBILITIES

The following policies and pet owner's responsibilities are established to provide a safe and sanitary facility and to assist us in maintaining the highest possible quality ratings for Serendipity. Your compliance with our policies regulates your stay here with us.

ALL PETS MUST BE KEPT ON A LEASH AT ALL TIMES

- Any domestic pet weighing more than 50 pounds must be approved before setting up a rig in Serendipity.
- Pit Bulls, Dobermans, Rottweiler Breeds, Chows and Wolf Hybrids are NOT ALLOWED UNDER ANY CIRCUMSTANCE.
- Maximum of 2 pets per site unless approved prior to your stay
- Pets are NOT ALLOWED in any buildings, swimming area/pool, or the restrooms.
- Pets that demonstrate vicious or aggressive behavior or that bark excessively will be evicted from the park.
- Walking your pet on a leash is allowed all over common areas in the park except where prohibited (See above). Please be considerate of others! PICK UP AFTER YOUR PET, NO EXCEPTIONS!
- LEAVING YOUR DOG OUTSIDE TIED UP DAY OR NIGHT IS PROHIBITED!
- If your pet causes any damages, you are solely responsible and charges will be pursued if necessary to rectify said damage.

FAILURE TO COMPLY WITH THE ABOVE POLICIES WILL RESULT IN YOUR STAY POSSIBLY BEING COMPROMISED AT MANAGER'S DISCRETION.

Welcome to Serendipity Bay Resort | RV Park & Marina | Palacios, TX

We hope you enjoy your stay! For the safety and enjoyment of all guests, we ask you to observe the following good camping practices. Management reserves the right to add to, delete from, and/or modify these policies and regulations at any time without notice.

General

- Serendipity Bay Resort is a privately owned facility. The facility is not a permanent residents' park. Management reserves the right to refuse or discontinue service to anyone, at any time, for any reason. Management reserves the right to limit the length of stay, number of persons per site, and the number of vehicles per site per party.
- Boats and camping unit must be in good mechanical repair and condition and must not be unsightly.
- Quiet hours are from **10:00pm** to **8:00am**. Disruptive noise is not permitted at any time.
- Soliciting and commercial activities are not permitted in the resort without approval from the manager. Camping units and boats designed or modified for commercial purposes are not permitted.
- Parents/guardians are responsible for the actions of their children. Children under age 14 must be accompanied by an adult when in the pool area, the bathrooms, and the Rec/Rally Halls.
- Drunkenness and disorderly or abusive conduct or the use, possession, or distribution of illegal drugs or paraphernalia will not be tolerated.
- All of our buildings are smoke-free.
- Recreational facilities are for occupants and registered guests only. All vehicles must have a parking permit.
- Marina access is for boat owners only.
- **Rally Hall** is open Oct 1 - April 1 from 9:00 m - 9:00 PM. April 1 - Oct. 1 it's closed for rallies and rentals.
- **Rec Hall** is open Oct. 1 - April 1 from 9:00 AM - 5:00 PM and April 1 - Oct. 1 from 9:00 AM - 9:00 PM.

Vehicles & Parking

- SPEED LIMIT OF 5 MPH is strictly enforced. Please watch for children.
- Parking is not permitted on grass or streets. Extra vehicles, boats, and visitor vehicles should be parked in areas designated by the office.
- If your vehicle or RV requires service or mechanical repairs, please inquire at the office for authorization. We will refer you to area service providers or others authorized by the resort.
- You may wash your RV and/or tow vehicle for \$10.00 per rig and \$5.00 for trucks and cars, payable at the office.
- All vehicles must have a parking permit.

Slip/Site Rental

- RV site occupancy is limited to one unit per site. Occupancy is limited to registered guests. Visitors must register with the office and pay the applicable extra guest charge.
- Please maintain your slip/site in a clean, neat, and orderly manner. Items stored outdoors should be kept to a minimum, not be unsightly, and not cause any electrical fire or other potential hazard. Management reserves final authority regarding items that will be allowed.
- Storage sheds, decks, permanent awnings and alterations to your RV site or boat slips are not permitted. Covers designed to protect RVs or boats from the elements must be commercially manufactured products.
- Please help us maintain our vegetation by not placing carpets or parking on the grass.
- Generators are not permitted and should not be operated in the resort.
- Clotheslines are permitted provided that they are attached solely to the back of your RV, that they do not interfere with other campers, and that they are not unsightly. You will be asked to remove any clothesline that is not in compliance with this guideline.

Pets

- Pets are allowed in the resort subject to certain restrictions and regulations. Pet owners are provided a copy of these restrictions and regulations at check-in.

Useful Information

- RV CHECK-OUT TIME: 12:00 pm. Subject to site availability, later check-out times are available at the rate of \$2.00 per hour.
- RENTAL UNIT CHECKOUT: 11:00 am
- SWIMMING POOL: 10:00 am to 10:00 pm, weather permitting
- NO LIFEGUARD ON DUTY! SWIM AT YOUR OWN RISK.
- NO SWIMMING IN MARINA.
- The garbage dumpster is located at the end of Shrimp Road.
- MAIL: Incoming mail should be addressed to: Your Name & Site Number c/o Serendipity Bay Resort 1001 Main St., Palacios, TX 77465